

# Health co-op from global

*Jean-Pierre Girard, M.A., B.A., B. Sc.*

*Lead researcher and Editor of International Survey on Co-ops and  
Mutuals in Health and Social care sector*

*Board member (2001-2013), International Health Co-operative  
Organization*



 **QUEBEC** INTERNATIONAL  
**2014** SUMMIT  
OF COOPERATIVES  
OCTOBER 6-8

# Better Health & Social Care

## How are Co-ops & Mutuels Boosting Innovation & Access Worldwide?

An international survey of co-ops and mutuels at work in the health and social care sector (CMHSC14)

Jean-Pierre Girard  
Lead Researcher & Editor

## Volume 1: Report

With the support of Confcooperative Federazionesanità, La Fédération des coopératives de services à domicile et de santé du Québec, Desjardins Insurance, International Health Co-operative Organisation, the Chair in Social and Solidarity Economy, NEOMA Business School, Université de Reims Champagne-Ardenne

**LPS**  
productions



# Better Health & Social Care

How are Co-ops & Mutuels Boosting Innovation & Access Worldwide?

An international survey of co-ops and mutuels at work in the health and social care sector (CMHSC14)

Project Lead & Coordinator



Sponsors



QUEBEC INTERNATIONAL  
2014 SUMMIT  
OF COOPERATIVES

OCTOBER 6 - 9



CONFCOOPERATIVE

FEDERAZIONESANITA'



La Fédération  
des coopératives  
de services à domicile  
et de santé  
du Québec



Desjardins  
Insurance

Partners



International Health  
Co-operative Organisation  
A Sector of the International  
Co-operative Alliance



CHAIRE  
ECONOMIE SOCIALE ET SOLIDAIRE



# Executive Summary/Highlights

---

## Why this research?

What is important about the engagement of cooperatives and mutuals in the health and social care sector? How do these organizations improve access to health care? How are they innovative?

## How was the research carried out?

A global survey was conducted by an international research team from February to August 2014. It covered 59 countries from the five major regions of the world.

## Key figures from the research

- Total number of persons worldwide using the facilities of cooperatives and mutuals engaged in the health sector: 81,000,081.
- Total number of cooperatives and mutuals engaged in health activity: 4,961.
- Number of countries with cooperatives and mutuals which own and/or manage such facilities as clinics, medical centres, hospitals: 43.
- Number of social care cooperatives worldwide: 14,806.
- The cooperative model is applied in the pharmacy sector at all levels worldwide: retail pharmacies, wholesalers, drug producers (laboratories).
- In developing countries, health plans provided by cooperatives or mutuals frequently are the only affordable option for millions of people.

## Innovation

- Health cooperative contractors provide high quality, efficient services for Costa Rica's social security system.
- Continuum of care offerings by diverse types of cooperative in Italy.
- The Espriu Foundation network in Spain runs hospitals in collaboration with the government. This has led to cost savings for the national health system and to higher satisfaction among users.
- Cooperatives provide options for innovative Personal Health Record platforms in Finland.
- Mutualls provide health care to indigenous people in Paraguay.
- Women's Health Cooperative has become a model of community empowerment due to its provision of easily accessible and affordable health care services in Tikathali village in Nepal.
- Thanks to a fruitful partnership with a Public Health Regional Centre and municipal housing office, a home care cooperative in Canada provides overall service to seven homes for the elderly and six homes for the disabled.

## Major players

- UNIMED (Brazil) brings together 354 medical (doctor) cooperatives which represent up to 110,000 doctors and provide services to more than 19 million people.
- In Italy, 10,836 cooperatives operate in the social sector, mainly in social assistance and individual services.
- NOWEDA is a retail cooperative of pharmacies. It has 16 outlets in Germany and one in Luxembourg and has 8,600 pharmacies in membership. It is among Germany's 150 largest enterprises.
- Close to 90% of Rwandans have a health plan with a Health Mutual Organization.
- ACHMEA (Netherlands) provides health and other insurance to about half of all Dutch households and is also active in seven other European countries as well as Australia.